

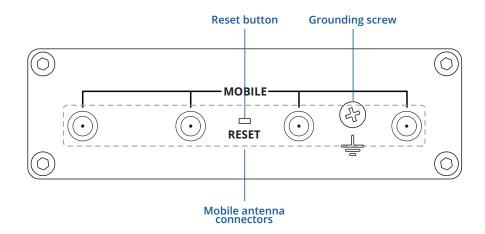




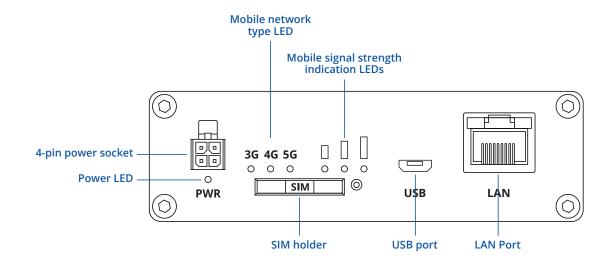
HARDWARE

TELTONIKA | Networks

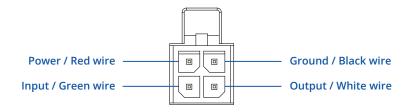
FRONT VIEW



BACK VIEW



POWER SOCKET PINOUT





FEATURES

MOBILE

| MOBILE | | |
|--|--|--|
| Mobile module | 5G Sub-6Ghz SA/NSA 2.1/3.3Gbps DL (4x4 MIMO), 900/600 Mbps UL (2x2); 4G LTE Cat 20 up to 2.0 Gbps DL/ 200M Mbps UL; 3G up to 42 DL/ 5.76 UL Mbps | |
| Status | IMSI, ICCID, operator, operator state, data connection state, network type, CA indicator, bandwidth, connected band, signal strength (RSSI), SINR, RSRP, RSRQ, EC/IO, RSCP, data sent/received, LAC, TAC, cell ID, ARFCN, UARFCN, EARFCN, MCC, and M | |
| SMS | SMS status, SMS configuration, send/read SMS via HTTP POST/GET, EMAIL to SMS, SMS to EMAIL, SMS to HTTP, SMS to SMS scheduled SMS, SMS autoreply, SMPP | |
| USSD | Supports sending and reading Unstructured Supplementary Service Data messages | |
| Black/White list | Operator black/white list (by country or separate operators) | |
| Band management | Band lock, Used band status display | |
| APN | Auto APN | |
| Bridge | Direct connection (bridge) between mobile ISP and device on LAN | |
| Passthrough | Gateway assigns its mobile WAN IP address to another device on LAN | |
| Framed routing ETHERNET | Framed routing: support an IP network behind 5G UE | |
| Ethernet NETWORK | 1 x ETH port, 10/100/1000 Mbps, supports auto MDI/MDIX crossover | |
| Routing | Static routing, Dynamic routing (BGP, OSPF v2, RIP v1/v2, EIGRP, NHRP), Policy based routing | |
| Network protocols | TCP, UDP, IPv4, IPv6, ICMP, NTP, DNS, HTTP, HTTPS, SFTP, FTP, SMTP, SSL/TLS, ARP, VRRP, PPP, PPPoE, UPNP, SSH, DHCP, Telnet, SMPP, SNMP, MQTT, Wake On Lan (WOL) | |
| VoIP passthrough support | H.323 and SIP-alg protocol NAT helpers, allowing proper routing of VoIP packets | |
| Connection monitoring | Ping Reboot, Wget Reboot, Periodic Reboot, LCP and ICMP for link inspection | |
| Firewall | Port forward, traffic rules, custom rules | |
| Firewall status page | View all your Firewall statistics, rules, and rule counters | |
| Ports management | View device ports, enable and disable each of them, turn auto-configuration on or off, change their transmission speed, and so configuration on or off, change their transmission speed, and so configuration on or off, change their transmission speed, and so configuration on or off, change their transmission speed, and so configuration or off, change their transmission speed, and so configuration or off, change their transmission speed, and so configuration or off, change their transmission speed, and so configuration or off, change their transmission speed, and so configuration or off, change their transmission speed, and so configuration or off, change their transmission speed, and so configuration or off, change their transmission speed, and so configuration or off, change their transmission speed, and the configuration of the change | |
| Network topology | Visual representation of your network, showing which devices are connected to which other devices | |
| Hotspot | Captive portal (hotspot), internal/external Radius server, Radius MAC authentication, SMS authorisation, internal/external landing page, walled garden, user scripts, URL parameters, user groups, individual user or group limitations, user manage ment, 9 default customisable themes and optionality to upload and download customised hotspot themes | |
| DHCP | Static and dynamic IP allocation, DHCP relay, DHCP server configuration, status, static leases: MAC with wildcards | |
| DDNS | Supported >25 service providers, others can be configured manually | |
| Network backup | Mobile, VRRP, Wired options, each of which can be used as an automatic Failover | |
| SSHFS | Possibility to mount remote file system via SSH protocol | |
| SECURITY | | |
| Authentication | Pre-shared key, digital certificates, X.509 certificates, TACACS+, Radius, IP & login attempts block, time-based login blocking, built-in random password generator | |
| Firewall | Pre-configured firewall rules can be enabled via WebUI, unlimited firewall configuration via CLI; DMZ; NAT; NAT-T | |
| Attack prevention | DDOS prevention (SYN flood protection, SSH attack prevention, HTTP/HTTPS attack prevention), port scan prevention (SYN-FIN SYN-RST, X-mas, NULL flags, FIN scan attacks) | |
| VLAN | Port and tag-based VLAN separation | |
| Mobile quota control | Mobile data limit, customizable period, start time, warning limit, phone number | |
| WEB filter | Blacklist for blocking out unwanted websites, Whitelist for specifying allowed sites only | |
| Access control VPN | Flexible access control of SSH, Web interface, CLI and Telnet | |
| OpenVPN | Multiple clients and a server can run simultaneously, 27 encryption methods | |
| OpenVPN Encryption | DES-CBC 64, RC2-CBC 128, DES-EDE-CBC 128, DES-EDE3-CBC 192, DESX-CBC 192, BF-CBC 128, RC2-40-CBC 40, CAST5-CBC 128, RC2-64-CBC 64, AES-128-CBC 128, AES-128-CFB 129, AES-128-CFB 128, AES-128-CFB | |
| IPsec | IKEv1, IKEv2, with 14 encryption methods for IPsec (3DES, DES, AES128, AES192, AES256, AES128GCM8, AES192GCM8, AES256GCM8, AES128GCM12, AES192GCM12, AES256GCM12, AES128GCM16, AES192GCM16, AES256GCM16) | |
| | GRE tunnel, GRE tunnel over IPsec support | |
| GRE | die turirer, die turirer over it see support | |
| | Client/Server instances can run simultaneously, L2TPv3, L2TP over IPsec support | |
| PPTP, L2TP | | |
| PPTP, L2TP Stunnel | Client/Server instances can run simultaneously, L2TPv3, L2TP over IPsec support | |
| PPTP, L2TP Stunnel DMVPN | Client/Server instances can run simultaneously, L2TPv3, L2TP over IPsec support Proxy designed to add TLS encryption functionality to existing clients and servers without any changes in the program's code | |
| GRE PPTP, L2TP Stunnel DMVPN SSTP ZeroTier | Client/Server instances can run simultaneously, L2TPv3, L2TP over IPsec support Proxy designed to add TLS encryption functionality to existing clients and servers without any changes in the program's code Method of building scalable IPsec VPNs | |
| PPTP, L2TP Stunnel DMVPN SSTP | Client/Server instances can run simultaneously, L2TPv3, L2TP over IPsec support Proxy designed to add TLS encryption functionality to existing clients and servers without any changes in the program's code Method of building scalable IPsec VPNs SSTP client instance support | |



| OPC UA | | |
|--|--|--|
| Supported modes | Client, Server | |
| Supported connection types | TCP | |
| MODBUS | | |
| Supported modes | Server, Client | |
| Supported connection types | TCP | |
| Custom registers | MODBUS TCP custom register block requests, which read/write to a file inside the router, and can be used to extend MODBITCP Client functionality | |
| Supported data formats | 8-bit: INT, UINT; 16-bit: INT, UINT (MSB or LSB first); 32-bit: float, INT, UINT (ABCD (big-endian), DCBA (little-endian), CDAB, BADC), HEX, ASCII | |
| DATA TO SERVER | | |
| Protocol | HTTP(S), MQTT, Azure MQTT, Kinesis | |
| Data to server MQTT GATEWAY | Extract parameters from multiple sources and different protocols, and send them all to a single server | |
| Modbus MQTT Gateway DNP3 | Allows sending commands and receiving data from MODBUS Server through MQTT broker | |
| Supported modes | Station, Outstation | |
| Supported connection | TCP | |
| DLMS | | |
| DLMS Support | DLMS - standard protocol for utility meter data exchange | |
| Supported modes | Client | |
| Supported connection types DLMS | TCP | |
| Teltonika Networks Web API (beta) support MONITORING & MANAGEM | Expand your device's possibilities by using a set of configurable API endpoints to retrieve or change data. For more information, please refer to this documentation: https://developers.teltonika-networks.com ENT | |
| WEB UI | HTTP/HTTPS, status, configuration, FW update, CLI, troubleshoot, multiple event log servers, firmware update availability notifications, event log, system log, kernel log, Internet status | |
| FOTA | Firmware update from server, automatic notification | |
| SSH | SSH (v1, v2) | |
| SMS | SMS status, SMS configuration, send/read SMS via HTTP POST/GET | |
| Call | Reboot, Status, Mobile data on/off, Output on/off, answer/hang-up with a timer | |
| TR-069 | OpenACS, EasyCwmp, ACSLite, tGem, LibreACS, GenieACS, FreeACS, LibCWMP, Friendly tech, AVSystem | |
| MQTT | MQTT Broker, MQTT publisher | |
| SNMP | SNMP (v1, v2, v3), SNMP Trap | |
| JSON-RPC | Management API over HTTP/HTTPS | |
| RMS IOT PLATFORMS | Teltonika Remote Management System (RMS) | |
| Clouds of things | Allows monitoring of: Device data, Mobile data, Network info, Availability | |
| ThingWorx | Allows monitoring of: WAN Type, WAN IP, Mobile Operator Name, Mobile Signal Strength, Mobile Network Type | |
| Cumulocity | Allows monitoring of: Device Model, Revision and Serial Number, WAN Type and IP, Mobile Cell ID, ICCID, IMEI, Connection Type, Operator, Signal Strength | |
| Azure IoT Hub | Can send device IP, Number of bytes send/received, Temperature, PIN count to Azure IoT Hub server, Mobile connection stat Network link state, IMEI, ICCID, Model, Manufacturer, Serial, Revision, IMSI, SIM State, PIN state, GSM signal, WCDMA RSCP, WCDMA EC/IO, LTE RSRP, LTE SINR, LTE RSRQ, CELL ID, Operator, Operator number, Connection type | |
| SYSTEM CHARACTERISTICS | | |
| CPU | Single core ARM Cortex A7, 1.5 GHz | |
| RAM | 256 MB (128 MB available for userspace) | |
| FLASH storage | 512 MB (200 MB available for userspace) | |
| FIRMWARE / CONFIGURATION | DN | |
| WEB UI | Update FW from file, check FW on server, configuration profiles, configuration backup | |
| FOTA | Update FW | |
| RMS | Update FW/configuration for multiple devices at once | |
| Keep settings | Update FW without losing current configuration | |
| Factory settings reset | A full factory reset restores all system settings, including the IP address, PIN, and user data to the default manufacturer's configuration. | |
| FIRMWARE CUSTOMISATION | | |
| Operating system | RutOS (OpenWrt based Linux OS) | |
| Supported languages | Busybox shell, Lua, C, C++, and Python, Java in Package manager | |
| Development tools | SDK package with build environment provided | |
| GPL customization | You can create your own custom, branded firmware and web page application by changing colours, logos, and other elements in our firmware to fit your or your clients' needs | |



| Configurable I/O | 1 x Digital Input, 0 - 6 V detected as logic low, 8 - 30 V detected as logic high | |
|---|---|--|
| Output control | 1 x Digital Output, Open collector output, max output 30 V, 300 mA | |
| Events | Email, RMS, SMS | |
| I/O juggler | Allows to set certain I/O conditions to initiate event | |
| POWER | | |
| Connector | 4-pin industrial DC power socket | |
| Input voltage range | 9 – 30 VDC, reverse polarity protection, surge protection +/-1 kV 50 μs max | |
| Power consumption | Idle: < 3 W, Max < 6 W | |
| PHYSICAL INTERFACES | | |
| Ethernet | 1 x RJ45 port, 10/100/1000 Mbps | |
| I/O's | 2 x Configurable I/O pins on 4-pin power connector | |
| Status LEDs | 3 x connection type status LEDs, 3 x connection strength LEDs, 2 x ETH status LEDs, 1 x Power LED | |
| SIM | 1 x SIM slot (Mini SIM – 2FF), 1.8 V/3 V | |
| | | |
| Power | 1 x 4-pin power connector | |
| Antennas | 4 x SMA for Mobile | |
| USB | 1 x Virtual network interface via micro USB | |
| Reset | Reboot/User default reset/Factory reset button | |
| PHYSICAL SPECIFICATION | | |
| Casing material | Aluminium housing | |
| Dimensions (W x H x D) | 100 x 30 x 93,4 mm | |
| Weight | 241g | |
| Mounting options | DIN rail, wall mount, flat surface (all require additional kit) | |
| OPERATING ENVIRONMEN | NT | |
| Operating temperature | -40 °C to 75 °C | |
| Operating humidity | 10 % to 90 % non-condensing | |
| Ingress Protection Rating | IP30 | |
| REGULATORY & TYPE APP | ROVALS | |
| Regulatory | CE, UKCA, RCM, CB, NBTC, RoHS, REACH | |
| EMC EMISSIONS & IMMUN | NITY | |
| Standards | EN 55032:2015 + A11:2020 + A1:2020 EN 55035:2017 + A11:2020 EN IEC 61000-3-2: 2019 + A1:2021 EN 61000-3-3: 2013 + A1:2019 + A2:2021 EN 301 489-1 V2.2.3 EN 301 489-52 V1.2.1 | |
| ESD | EN 61000-4-2:2009 | |
| Radiated Immunity | EN IEC 61000-4-3:2020 | |
| EFT | EN 61000-4-4:2012 | |
| Surge Immunity (AC Mains Power Port) | EN 61000-4-5:2014 + A1:2017 | |
| CS | EN 61000-4-6:2014 | |
| DIP | EN 61000-4-11:2020 | |

RF

EN 301 908-1 V13.1.1 EN 301 908-2 V13.1.1 EN 301 908-13 V13.1.1 EN 301 908-25 V15.1.1_15.0.6

SAFETY

Standards

CE: EN IEC 62368-1:2020 + A11:2020, EN 62311:2020

RCM: AS/NZS 62368.1:2022

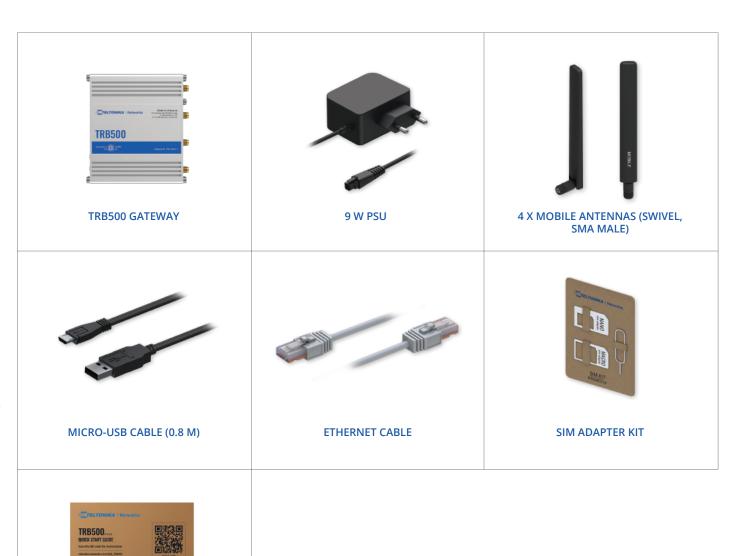
CB: IEC 62368-1:2018



WHAT'S IN THE BOX?

STANDARD PACKAGE CONTAINS*

- TRB500 Gateway
- 9 W PSU
- 4x Mobile antennas (swivel, SMA male)
- Micro-USB cable (0.8 m)
- Ethernet cable
- SIM Adapter kit
- QSG (Quick Start Guide)
- Packaging box



QSG

^{*} For all standard order codes standard package contents are the same, except for PSU.



STANDARD ORDER CODES

PRODUCT CODEHS CODEHTS CODEPACKAGE CONTAINSTRB500 0000008517628517.62.00Standard Package with EU PSU

For more information on all available packaging options - please contact us directly.

AVAILABLE VERSIONS

| PRODUCT CODE | REGION (OPERATOR) | FREQUENCY | |
|----------------------|---|---|--|
| | | • 5G NR NSA: n1, n3, n5, n7, n8, n20, n38, n40, n41, n77, n78 | |
| TRB500 0**** | Europe ¹ , the Middle East, Africa, Oceania, Brazil | • 5G NR SA: n1, n3, n5, n7, n8, n20, n38, n40, n41, n77, n78 | |
| | | • 4G (LTE-FDD): B1, B3, B5, B7, B8, B20, B32 | |
| | | • 4G (LTE-TDD): B38, B40, B41, B42, B43 | |
| | | • 3G: B1, B8 | |
| | | • 5G NR NSA: n7, n40, n77, n78 | |
| | | • 5G NR SA: n1, n3, n5, n7, n8, n20, n38, n40, n41, n77, n78 | |
| TRB500 000601 | Thailand | • 4G (LTE-FDD): B1, B3, B5, B7, B8, B20, B32 | |
| | | • 4G (LTE-TDD): B38, B40, B41, B42, B43 | |
| | | • 3G: B1, B8 | |
| | | | |

The price and lead-times for region (operator) specific versions may vary. For more information please contact us.

^{1 -} Regional availability - excluding Russia & Belarus.



TRB500 SPATIAL MEASUREMENTS & WEIGHT

MAIN MEASUREMENTS

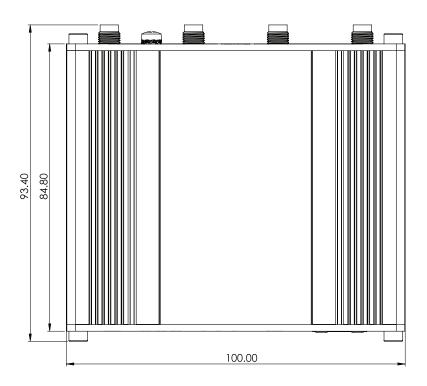
W x H x D dimensions for TRB500:

Device housing*: 100 x 30 x 93.4 mm Box: 173 x 71 x 148 mm

*Housing measurements are presented without antenna connectors and screws; for measurements of other device elements look to the sections below.

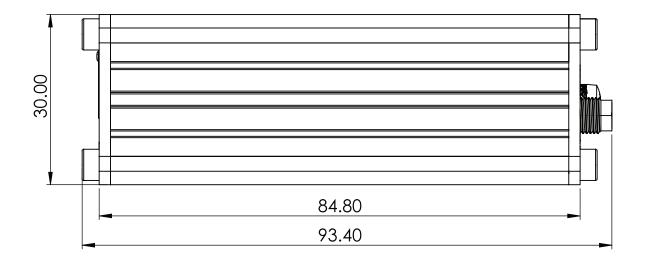
TOP VIEW

The figure below depicts the measurements of TRB500 and its components as seen from the top:



RIGHT VIEW

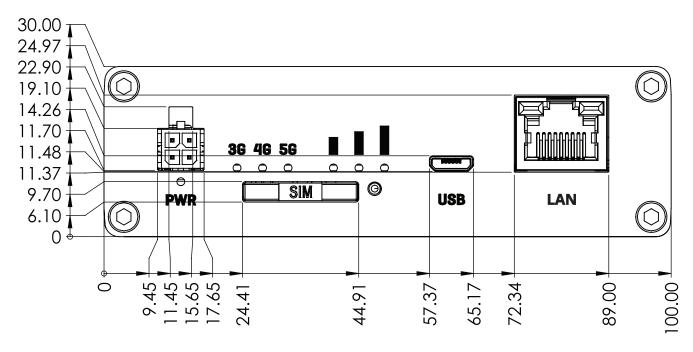
The figure below depicts the measurements of TRB500 and its components as seen from the right side: $\frac{1}{2} \left(\frac{1}{2} \right) = \frac{1}{2} \left(\frac{1}{2} \right) \left(\frac{1}$





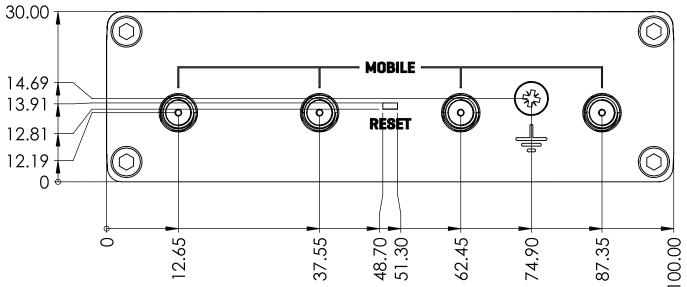
FRONT VIEW

The figure below depicts the measurements of TRB500 and its components as seen from the front panel side:



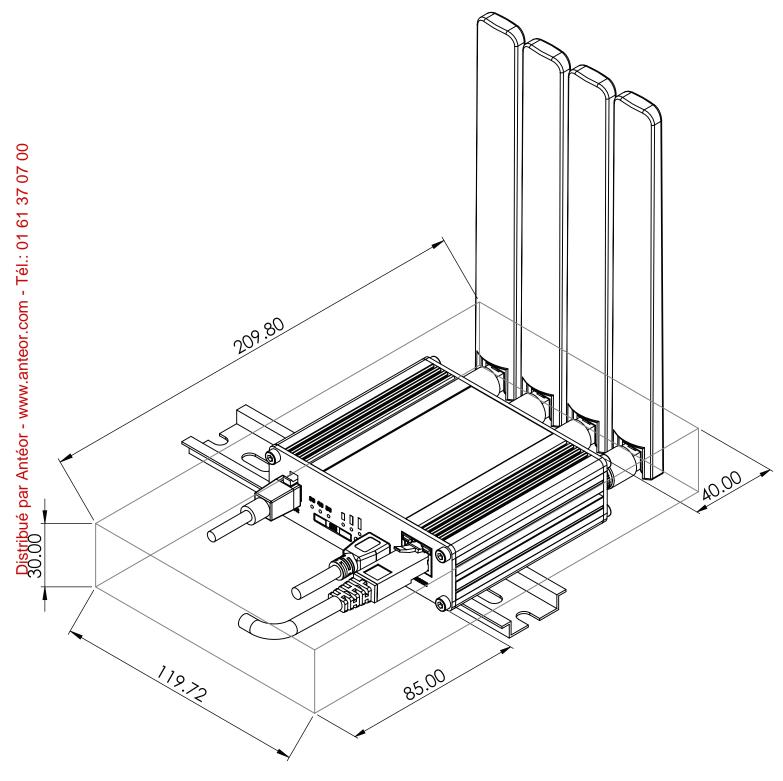
REAR VIEW

The figure below depicts the measurements of TRB500 and its components as seen from the back panel side:



MOUNTING SPACE REQUIREMENTS

 $The figure \ below \ depicts \ an \ approximation \ of the \ device's \ dimensions \ when \ cables \ and \ antennas \ are \ attached:$



DIN RAIL

TELTONIKA | Networks

The scheme below depicts protrusion measurements of an attached DIN Rail:

